

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, November 18, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

Invitees

Stephen Boley
Capt. Jason Britt
Brett Saunders
Stephanie Cabrera
Heather Cunningham
Scott Lunsford
Kimson Nobles
Sgt. Derek Joseph
TBD

Representing

FLHSMV
FLHSMV
FLHSMV
FLHSMV
FLHSMV
Florida Tax Collectors
Florida Tax Collectors
Law Enforcement
Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- MM Phase II Program Update
 - Financial Review
 - Phase II Implementation
- Q&A
- Adjourn

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, October 14, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

WELCOME AND INTRODUCTIONS

- The meeting was called to order at 2:30 p.m. Kristin Green began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members present included:

- Stephen Boley
 - Stephanie Cabrera
 - Heather Cunningham
 - Kimson Nobles
 - Brett Saunders
 - Scott Lunsford
 - Sgt. Derek Joseph
- Additional FLHSMV members included – Catherine Alvarez, Michael Anderson, Elise Batchelor, Stacey Bayyari, Jessica Espinoza, Kristin Green, Judy Johnson, Patricia Joseph, Judy Moats, Ann Naiman, Kelsey Parten, Aundrea Powell, Rachel Ramos, Jonathan Sanford, Corrine Taylor, and Catherine Thomas.
 - Visitors included – Joe Welson, Michelle McGinley, and Ed Gendusa from Accenture, Carl Ford with J Ford Consulting, Brevard County Tax Collector Lisa Cullen, Allison Valenti with Manatee County, Dana Dove with Hillsborough County, and Addison Gould, Jonathan Tullis, Justin Jarvensivu, Leanne Boody, Peter Tsongalis, and Zeus Ronzan from Grant Street attended. Other visitors included Joshua Price, Joshua Franco, Robert Chalmers, and Roxanne Decker

REVIEW OF MEETING MINUTES

- Rachel Ramos presented the meeting minutes from September 9, 2025. No corrections were identified. A motion to approve the minutes was accepted by the board members and the September 9, 2025, meeting minutes were approved.

FINANCIAL REVIEW

- Judy Moats presented a Phase II financial review. The Phase II budget for the 2025 – 2026 fiscal year is approximately \$1.8 million. Approximately \$253K was expended as of September 2025 with a 0% variance. She stated a vendor has been selected for the new Online Identity Verification Solution and a purchase order is currently being created.

PHASE II PROJECT UPDATE

- Joe Weldon presented an overview of the ORION Releases and ORION statewide rollout update:
 - Release 1 – Motor Vehicle Issuance Inquiry – October 2023 – Completed
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary

Office of Motorist Modernization

- Release 2 – ORION Pilot – April 2024 – Completed
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – June 2024 – Completed
 - Celtic IFTA/IRP COTS Product and associated ORION updates
- Release 4 – ORION Statewide – April 2025 – March 2026 – In progress
 - All core MVI and Global functionality
- Release 5 – Motor Vehicle MyDMV Portal – Fall 2025
 - Motor vehicle functionality additions to MyDMV Portal
- Release 6 – Batch, Back-Office – April 2026 – Deferred
 - Remaining ORION back-office functionality and Phase II batch functionality
- He then presented a status update for the Phase II project teams. Both the Portal team and ORION MVI team continued to work on Release 5. Both teams were trending behind on development which delayed the start of User Acceptance Testing.
 - Risks and issues impacting the teams included:
 - Staffing vacancies – 6 Developers, 6 SEU – SEU and OMM are in the process of filling these open positions.
- **Release 4 – ORION Statewide Rollout – Critical Items:**
 - Third Party Cashier Testing Complete and MOU Updated
 - Testing with vendors who are part of statewide
 - All MOUS finalized, last vendor testing
 - Finalize Statewide Rollout Schedule
 - Non-Convenience Renewal Offices schedule finalized
 - Working on Convenience Renewal Offices schedule
- **Release 4 – ORION Statewide Roll-out Status as of October 10, 2025:**

	# of Agencies
Offices Completed September 2025	89
Offices Planned for October 2025	32

	Pilot	Initial	Remaining	CR Dependent	GHQ	Other	Total
Offices Completed	4	33	119	0	5	0	161
Offices Remaining	0	0	3	205	21	26	255
Total Offices	4	33	122	205	26	26	416

As Of: 10/10/2025

Office of Motorist Modernization

- **Release 5 – Portal/Fleet – Critical Items:**
 - Training
 - Focusing on creating a comprehensive online training resource for CSC and TC
 - MV Renewal API – included in Release 5 – Portal Release (Fall 2025)
 - Monthly meeting held September 26, next meeting is October 24
 - Development/Testing: Focusing on bugs from vendor testing
 - Vendor Testing Status: 8 vendors currently testing the new service
 - Bulk API – included in Release 5 – Portal Release (Fall 2025)
 - Monthly meeting held September 26, next meeting is October 24
 - Development/Testing: Completing internal testing
 - Vendor Testing Status: 2 vendors currently testing the new service
- Mr. Weldon presented an overview of the GoValidate timeline for Florida Smart Wallet.
 - Development Status
 - Registration Updates – *Completed*
 - Online Authentication – *Completed*
 - Unenroll Florida Smart Wallet – *Completed*
 - Insurance Updates – *Completed*
 - Extended Review – *Design In Progress*
 - Phase I User Acceptance Testing – *In Progress*

ORGANIZATIONAL CHANGE MANAGEMENT UPDATE

- Elise Batchelor stated in support of Phase II, the Organizational Change Management (OCM) team will:
 - Hold Change Champion Network Connects with 185 Change Champions
 - Last CCNC: September 17
 - Release Notes overview, LDO update, Q&A
 - Next: October 29
 - Assist with statewide Go-Live preparations:
 - Go-Live checklists, readiness calls, and office installs
 - Facilitate Knowledge Transfer (KT) meetings and activities:
 - September 4: Couchbase KT for Portal Phase II developers
 - September 16: ECM/OnBase KT
 - Florida Smart Wallet/ID
 - Vendor has begun the DTS (Digital Trust Service) application process
 - Florida Digital Service and Agency for Health Care Administration Demo: September 17
 - Next in-person meeting: November 5

Q&A

- Dana Dove with Hillsborough County had a question about her office rollout schedule.
- Mr. Weldon stated the rollouts for offices dependent on convenience renewals will resume in December 2025. The updated schedule will be sent to the county point-of-contacts soon.
- Leanne Boody with Grant Street asked if there is an estimated completion date for the convenience renewal print queue in ORION?
- Mr. Weldon stated it should be deployed to Stage by next Thursday, October 23 and will be ready to use.

Office of Motorist Modernization

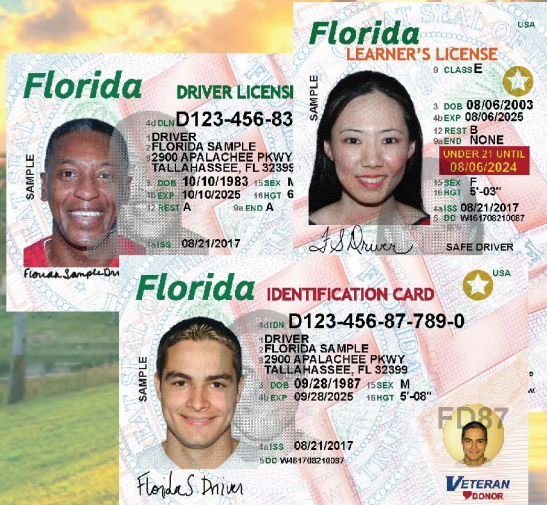
- Justin Jarvensivu with Grant Street asked if the convenience renewal rollout timeline will be county-by-county basis?
- Mr. Weldon stated it will be agency-by-agency based. The team will look at the types of offices based on the kind of convenience renewals they process and categorize the schedule accordingly.
- Joshua Price asked if the government shutdown impacted TSA approval of Mobile DL credentials.
- Mr. Weldon stated it has not impacted the TSA readiness integration at this time.

ADJOURNMENT

- Ms. Green adjourned the meeting at approximately 2:45 p.m.
- The next Advisory Board Phase II Meeting is scheduled for November 18, 2025.

Note: The below handouts were consolidated in a meeting packet and emailed to members:

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (9/9/25)	4 Pages
Financial Review	6 Pages
Phase II Project/Implementation Updates	8 Pages



FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



MoMo Phase II Operations & Maintenance Financial Update

Phase II Operation and Maintenance Fiscal Year 2025-2026 Budget vs Actual Spending

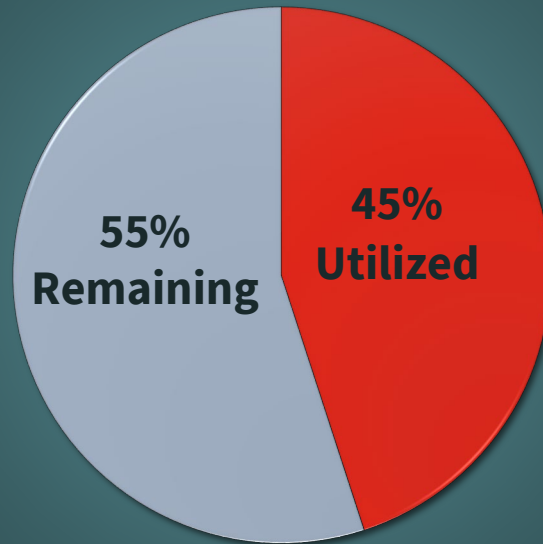
MONTHLY		BUDGET	ACTUAL SPEND	VARIANCE
October 2025 Expenditures		\$249,437	\$249,437	0%
FISCAL YEAR 2025/2026	TOTAL BUDGET	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$1,878,624	\$526,769	\$526,769	0%
Remaining Funds	\$1,351,855			

Utilized vs Remaining Budget

as of

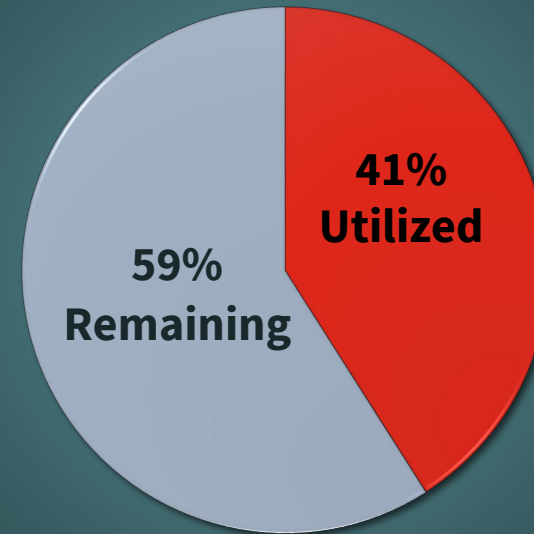
October 31, 2025

Contracted Services



■ Utilized ■ Remaining

Expense



■ Utilized ■ Remaining

Procurements, POs, and Contract Amendments

Fiscal Year 2025-2026 Status Report

NUMBER	PRODUCT	ESTIMATED SPEND	TERM	POSTED	STATUS
HSMV-0355-25-A1	GoValidate Amendment	\$0	6/30/2027	--	•With Legal
HSMV-0333-23-A1	Accenture Amendment – Phase II Statewide Rollout	\$1.2 M	Ends 02/28/2026	--	• Executed 11/04/2025
RFQ-001-26	Online Identity Verification Solution	\$7.5 M Initial Term (\$2.5 M per year)	3yr/3yr	6/19/2025	<ul style="list-style-type: none"> • Socure Selected • PO Created

Phase II LBR Requests

Phase II Operations and Maintenance (Continuity)				
Fiscal Year	Total Request	Contractual Services	Expenses	Other
2025-2026	\$1,878,624	\$716,916	\$561,708	\$600,000
Phase II O&M TOTAL	\$1,878,624	\$716,916	\$561,708	\$600,000

Phase II Development					
Fiscal Year	Total Request	Contractual Services	IV&V Services	Expenses	OCO
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2023-2024	\$9,993,740	\$8,883,765	\$299,975	\$810,000	\$0
2024-2025	\$13,199,608	\$11,860,648	\$299,975	\$1,038,985	\$0
Phase II Development Total	\$76,472,148	\$63,734,673	\$3,073,340	\$9,549,435	\$114,700

Phase II Operations and Maintenance Fiscal Year 2025-2026 Spend Plan Summary

❖ Contractual Services

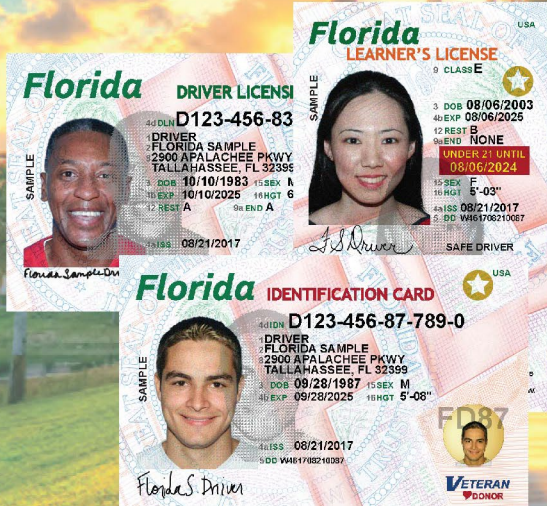
• Enterprise Content Management (Naviant– HSMV-0293-20)	\$114,416
• IFTA/IRP/Audit (i3 Verticals/Celtic Cross Holdings – HSMV-0286-20)	\$602,500
	<u>\$716,916</u>

❖ Expense	\$561,708
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❖ Other

• Support Services (Accenture HSMV-0333-23)	\$600,000
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❖ Total Budget	\$1,878,624
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FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES





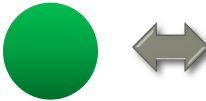

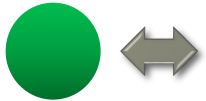
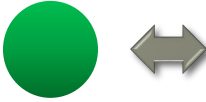
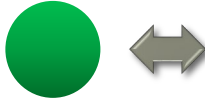
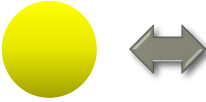
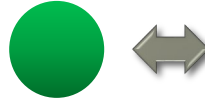
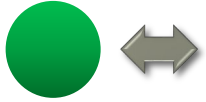
Motorist Modernization Phase II Advisory Board

NOVEMBER 18, 2025

ORION Releases

- **Release 1 – Motor Vehicle Issuance Inquiry – *Oct 2023 - Completed***
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
- **Release 2 - ORION Pilot – *Apr 2024 – Completed***
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- **Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – *June 2024 - Completed***
 - Celtic IFTA/IRP COTS Product and associated ORION updates
- **Release 4 - ORION Statewide – *Apr 2025 – Mar 2026 – In Progress***
 - All core MVI and Global functionality
- **Release 5 – Motor Vehicle MyDMV Portal – *Nov 2025***
 - Motor vehicle functionality additions to MyDMV Portal
- **Release 6 - Batch, Back-Office – *Apr 2026 - Deferred***
 - Remaining ORION back-office functionality and Phase II batch functionality

Overall Status

Team	Updates	Development	Testing	UAT	Training	User Guides
MV Globals	Total: 58 functional areas Build Complete: 55 Build In Progress: 3 Build Late: 3					
Portal/Fleet	Total: 38 functional areas Build Complete: 38 Build In Progress: 0 Build Late: 0					

Risks & Issues Impacting Teams & Remediation

- **Staffing Vacancies (4 Developer Vacancies, 9 SEU Vacancies)** – OMM and SEU in the process of filling all their open positions

Release 4 – ORION Statewide Roll-out – Critical Items

- **3rd Party Cashier Testing Complete and MOU Updated**
 - All MOUs finalized, last vendor testing
- **Finalize Statewide Rollout Schedule**
 - Non-Convenience Renewal wave completed
 - Finalized Convenience Renewal offices schedule was sent to Tax Collector point of contact

Release 5 – Portal/Fleet – Critical Items



▪ Training

- MyDMV Portal Online Resource for CSC and TC posted to PartnerNet – 14 Nov



▪ MV Renewal API – included in Release 5 – Portal Release (Nov 2025)

- Monthly meeting held 24 Oct, next meeting is 21 Nov
- Development/Testing: Focusing on bugs from vendor testing
- Vendor Testing Status: 8 vendors currently testing the new service



▪ Bulk API – included in Release 5 – Portal Release (Nov 2025)

- Monthly meeting held 24 Oct, next meeting is 21 Nov
- Development/Testing: Completing internal testing
- Vendor Testing Status: 2 vendors currently testing the new service

Release 4 – ORION Statewide Roll-out Status

	# of Agencies
Offices Completed October 2025	46
Offices Planned for November 2025	1

	Pilot	Initial	Remaining	CR Dependent	GHQ	Other	Total
Offices Completed	4	33	123	0	5	0	165
Offices Remaining	0	0	0	199	23	31	253
Total Offices	4	33	123	199	28	31	418

As Of: 11/17/2025

Florida Smart Wallet – GoValidate Status

- **Development Status**
 - **Registration Updates – *Completed***
 - **Online Authentication – *Completed***
 - **Unenroll Florida Smart Wallet – *Completed***
 - **Insurance Updates – *Completed***
 - **Extended Review – *Design In Progress***
- **Phase I User Acceptance Testing – *In Progress***
- **Internal Pilot – 15 Dec 2025**

ORION Phase II – Organizational Change Management (OCM)

In support of Phase II, the OCM team will:

- Hold **Change Champion Network Connects** with 185 Change Champions
 - Last CCNC held: 10/29
 - Schedule update, User Guide update, Release 5 online training status, readiness reminders, Release 5 demo, Q&A
 - Next: 12/10
- Assist with statewide **Go-Live preparations**
 - Go-Live checklist, readiness calls, and office installs
- Facilitate **Knowledge Transfer** (KT) meetings and activities
 - September: Couchbase, ECM/OnBase KT
 - KT for Release 5 – *In Progress*
- **Florida Smart Wallet/ID**
 - DTS (Digital Trust Service) application submitted to AAMVA
 - UAT (User Acceptance Testing) “Phase 1” Exit
 - Final draft of OEM Wallet MOA and contract amendment with Legal
 - Next in-person meeting: 12/03